



Electric Bill Breakdown

Understanding Your Electric Bill

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Billing Summary for Service to:
 CUSTOMER NAME
 ADDRESS LINE
 CITY, STATE, ZIP

Rate Classification:
 Residential Service
Billing Period:
 07/11/2010 to 08/11/2010 (31 days)
 Remote Device Read
Questions?
 Call 570-819-4844 or toll free
 1-800-962-1212 or write UGI at
 PO BOX 13009
 Reading, PA 19612-3009
 Your current UGI charges include
 State taxes totaling \$xxx.xx
 This total includes \$xxx.xx
 gross receipts tax
 GRID 50217 - 39180

Past Bill Information – UGI Utility

The account balance on your last bill was..... \$xx,xxx.xx
 Thank you for your payment of..... xx,xxx.xx
 Your balance as of 08/13/2010..... xx,xxx.xx

Customer Number

XXX XXX XXXX XX

Current Bill Information – UGI Utility

Customer Charge.....	xxx,xxx.xx
Generation Charge (x.xxx ¢ / KWH).....	xxx,xxx.xx
Transmission Charge.....	xxx,xxx.xx
Distribution Charge.....	xxx,xxx.xx
Alternative Energy Cost Charge.....	xxx,xxx.xx
PA State Tax Surcharge.....	xxx,xxx.xx
Total Current Charges – UGI Utility.....	xxx,xxx.xx
Total Amount Due, Please Pay by Due Date (09/05/2010).....	\$ xxx,xxx.xx

You choose the supplier/cost

Unchanged - if using competitive supplier this is rolled into generation

Remains regulated by PUC

■ Your Price to Compare is xxx.xxx ¢ / KWH.

Distribution Charge - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

Customer Charge - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

State Tax Adjustment Surcharge - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Based on federally regulated charges.

Generation Charge - Charges for the production electricity.

KWH - (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto www.PAPowerSwitch.com to learn about suppliers in your area.

Will I still be able to take advantage of “budget billing”?

Yes – Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

What is the “price to compare”?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

My utility company has always been a good company. Why should I switch now?

UGI does not care if you choose a competitive supplier and is encouraging its customers to shop around. UGI will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with UGI. It’s your choice.

For further information, contact the Public Utility Commission:

Write

PA Public Utility
Commission Bureau
of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265

Call

1-800-692-7380
For people with speech
or hearing loss, dial 7-1-1
(Telecommunications Relay
Service)

Visit our websites

www.puc.pa.gov
www.PAPowerSwitch.com

