

¹ The referral counts for both rate classes do not include numbers from PECO as PECO does not track, by rate class, the number of calls from its CSRs to Allconnect's CSRs.

² PECO's enrollments are included in this data.

PPL Standard Offer Program Information through July 31, 2022												
	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14
# Residential Referrals	10,295	8,262	10,177	8,643	7,562	6,590	6,073	6,865	6,094	6,926	6,650	6,657
# Small Comm. Referrals	146	0	0	0	119	72	71	118	187	165	189	173
# Residential Enrollments	7,875	7,877	9,283	8,877	6,304	6,599	5,516	6,535	5,724	6,782	6,490	6,864
# Small Comm. Enrollments	117	22	5	0	51	75	49	74	136	173	55	21
# EGSSs Serving Residential	3	6	6	6	11	11	11	9	9	9	5	5
# EGSSs Serving Small Comm.	1	0	0	0	11	11	11	5	5	5	2	2
Residential Standard Offer Rate (\$/kWh)	\$0.0765	\$0.0816	\$0.0816	\$0.0816	\$0.0814	\$0.0814	\$0.0814	\$0.0814	\$0.0814	\$0.0814	\$0.0840	\$0.0840
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0718	N/A	N/A	N/A	\$0.0860	\$0.0860	\$0.0860	\$0.0966	\$0.0966	\$0.0966	\$0.0891	\$0.0891
	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15
# Residential Referrals	6,301	5,840	4,667	4,946	5,283	5,154	4,494	5,339	5,333	5,578	7,178	8,187
# Small Comm. Referrals	146	155	133	171	206	219	160	195	185	117	205	245
# Residential Enrollments	5,913	4,714	4,457	4,995	4,039	5,202	4,091	4,977	4,802	4,533	5,985	7,133
# Small Comm. Enrollments	1	62	127	142	137	232	143	163	134	88	129	210
# EGSSs Serving Residential	5	11	10	10	9	9	9	15	15	15	12	12
# EGSSs Serving Small Comm.	2	4	3	3	3	3	3	7	7	7	5	5
Residential Standard Offer Rate (\$/kWh)	\$0.0840	\$0.0820	\$0.0833	\$0.0833	\$0.0867	\$0.0867	\$0.0867	\$0.0889	\$0.0889	\$0.0889	\$0.0883	\$0.0883
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0891	\$0.0817	\$0.0799	\$0.0799	\$0.0867	\$0.0867	\$0.0867	\$0.0941	\$0.0941	\$0.0941	\$0.0835	\$0.0835
	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16
# Residential Referrals	6,950	4,535	4,767	3,798	5,822	4,514	4,759	4,355	3,996	3,588	5,014	4,636
# Small Comm. Referrals	163	181	185	152	291	236	251	224	157	110	253	238
# Residential Enrollments	6,477	3,684	5,337	3,960	4,563	4,570	4,059	5,619	3,590	3,800	4,237	4,356
# Small Comm. Enrollments	143	44	45	20	148	266	224	315	169	133	195	281
# EGSSs Serving Residential	12	15	15	15	12	12	12	16	16	16	16	16
# EGSSs Serving Small Comm.	5	7	7	7	6	6	6	7	7	7	6	6
Residential Standard Offer Rate (\$/kWh)	\$0.0883	\$0.0883	\$0.0883	\$0.0883	\$0.0736	\$0.0736	\$0.0736	\$0.0736	\$0.0736	\$0.0736	\$0.0670	\$0.0749
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0835	\$0.0835	\$0.0835	\$0.0835	\$0.0720	\$0.0720	\$0.0720	\$0.0720	\$0.0720	\$0.0720	\$0.0620	\$0.0666
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# Residential Referrals	5,410	4,826	4,740	4,502	4,680	4,377	2,694	2,613	2,555	7,798	5,123	3,661
# Small Comm. Referrals	288	300	302	318	300	324	144	203	179	462	269	218
# Residential Enrollments	4,935	3,285	4,699	3,847	4,521	3,543	3,008	2,738	2,262	4,676	7,059	3,195
# Small Comm. Enrollments	271	167	236	238	282	186	173	228	162	219	435	185
# EGSSs Serving Residential	16	12	12	12	10	10	10	14	14	14	18	18
# EGSSs Serving Small Comm.	6	6	6	6	7	7	7	8	8	8	11	11
Residential Standard Offer Rate (\$/kWh)	\$0.0749	\$0.0749	\$0.0749	\$0.0749	\$0.0692	\$0.0692	\$0.0692	\$0.0692	\$0.0692	\$0.0692	\$0.0790	\$0.0790
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0666	\$0.0666	\$0.0666	\$0.0666	\$0.0669	\$0.0669	\$0.0669	\$0.0669	\$0.0669	\$0.0669	\$0.0697	\$0.0697
	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
# Residential Referrals	4,154	3,764	4,037	3,060	8,844	5,964	4,944	3,799	4,598	4,860	4,896	4,568
# Small Comm. Referrals	229	204	268	278	403	326	261	174	246	176	436	270
# Residential Enrollments	3,808	3,100	3,669	2,355	6,826	6,273	5,021	4,166	4,480	4,350	4,102	3,740
# Small Comm. Enrollments	227	187	218	210	240	243	418	238	197	225	311	250
# EGSSs Serving Residential	18	21	21	21	11	11	11	7	7	7	10	10
# EGSSs Serving Small Comm.	11	12	12	12	10	10	10	5	5	5	6	6
Residential Standard Offer Rate (\$/kWh)	\$0.0790	\$0.0790	\$0.0790	\$0.0790	\$0.0694	\$0.0694	\$0.0694	\$0.0694	\$0.0694	\$0.0694	\$0.0693	\$0.0693
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0697	\$0.0697	\$0.0697	\$0.0697	\$0.0716	\$0.0716	\$0.0716	\$0.0716	\$0.0716	\$0.0716	\$0.0630	\$0.0630
	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
# Residential Referrals	4,583	4,075	5,114	5,308	9,561	8,601	5,821	5,656	4,894	5,136	3,201	2,910
# Small Comm. Referrals	299	303	379	493	438	510	371	345	275	183	455	314
# Residential Enrollments	3,074	2,487	3,943	3,040	6,894	5,233	1,028	2,863	4,390	3,376	2,258	2,684
# Small Comm. Enrollments	194	188	271	295	340	322	52	153	256	173	338	351
# EGSSs Serving Residential	10	13	13	13	10	10	10	10	10	10	15	15
# EGSSs Serving Small Comm.	6	6	6	6	6	6	6	8	8	8	4	4
Residential Standard Offer Rate (\$/kWh)	\$0.0693	\$0.0693	\$0.0693	\$0.0693	\$0.0655	\$0.0655	\$0.0655	\$0.0655	\$0.0655	\$0.0655	\$0.0705	\$0.0705
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0630	\$0.0630	\$0.0630	\$0.0630	\$0.0674	\$0.0674	\$0.0674	\$0.0674	\$0.0674	\$0.0674	\$0.0577	\$0.0577
	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20
# Residential Referrals	2,984	2,427	2,755	2,902	3,479	3,409	3,090	3,180	2,871	2,626	4,105	3,057
# Small Comm. Referrals	285	240	327	267	303	290	247	229	211	158	402	174
# Residential Enrollments	2,783	2,194	2,065	2,610	3,069	3,354	3,232	3,180	2,256	2,293	2,946	3,072
# Small Comm. Enrollments	288	228	252	284	203	361	260	177	170	147	372	165
# EGSSs Serving Residential	15	15	15	15	16	16	16	20	20	20	18	18
# EGSSs Serving Small Comm.	4	5	5	5	4	4	4	5	5	5	2	2
Residential Standard Offer Rate (\$/kWh)	\$0.0705	\$0.0705	\$0.0705	\$0.0705	\$0.0710	\$0.0710	\$0.0710	\$0.0710	\$0.0710	\$0.0710	0.0677	0.0677
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0577	\$0.0577	\$0.0577	\$0.0577	\$0.0591	\$0.0591	\$0.0591	\$0.0591	\$0.0591	\$0.0591	0.0565	0.0565
	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
# Residential Referrals	3,138	3,713	2,926	2,800	2,625	3,091	2,707	3,111	2,558	3,045	2,963	2,590
# Small Comm. Referrals	186	34	172	219	216	247	189	217	162	251	212	141
# Residential Enrollments	2,263	550	1,956	2,303	1,840	2,583	2,363	2,559	2,112	1,533	2,638	2,294
# Small Comm. Enrollments	157	27	141	160	188	222	197	140	224	169	190	175
# EGSSs Serving Residential	18	19	19	19	15	15	15	13	13	13	13	13
# EGSSs Serving Small Comm.	2	4	4	4	2	2	2	3	3	3	4	4
Residential Standard Offer Rate (\$/kWh)	\$0.0677	\$0.0677	\$0.0677	\$0.0677	0.0681	0.0681	0.0681	0.0681	0.0681	0.0681	0.0702	0.0702
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0565	\$0.0565	\$0.0565	\$0.0565	0.0620	0.0620	0.0620	0.0620	0.0620	0.0620	0.0101	0.0101
	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
# Residential Referrals	3,271	3,853	4,246	15,823	5,501	6,053	4,392	4,177	3,055	70,556	0	0
# Small Comm. Referrals	200	232	241	1,093	341	363	298	278	251	4,726	0	0
# Residential Enrollments	2,767	3,105	3,941	8,615	12,677	4,902	4,971	4,324	3,124	68,128	0	0
# Small Comm. Enrollments	177	218	198	580	828	258	318	292	218	4,480	0	0
# EGSSs Serving Residential	13	13	13	4	4	9	9	9	9	9	0	0
# EGSSs Serving Small Comm.	4	4	4	2	2	1	8	8	8	8	0	0
Residential Standard Offer Rate (\$/kWh)	\$0.0702	\$0.0702	\$0.0702	\$0.0884	\$0.0884	\$0.0832	\$0.0832	\$0.0832	\$0.0832	\$0.0832	na	na
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0101	\$0.0101	\$0.0101	\$0.0957	\$0.0957	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900	na	na
	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Total
# Residential Referrals	0	0	0	0								584,234
# Small Comm. Referrals	0	0	0	0								30,163
# Residential Enrollments	0	0	0	0								516,589
# Small Comm. Enrollments	0	0	0	0								25,472
# EGSSs Serving Residential	0	0	0	0								
# EGSSs Serving Small Comm.	0	0	0	0								
Residential Standard Offer Rate (\$/kWh)	na	na	na	na								
Small Comm. Standard Offer Rate (\$/kWh)	na	na	na	na								

note: PPL doesn't have and suppliers so there will be no reporting for June thru November 2022

# Small Comm. Web Enrollments												
# EGSs ³	15	16	16	16	16	17	17	16	15	15	13	13
# EGSs Serving Residential	12	12	12	13	13	13	13	13	12	12	11	11
# EGSs Serving Small Comm.	0	1	0	0	1	1	1	0	0	0	0	0
#EGSs Service Both Res & Small Comm.	3	3	3	3	2	3	3	3	3	3	2	2
Residential Standard Offer Rate (\$/kWh)	\$0.0596	\$0.0592	\$0.0592	\$0.0592	\$0.0598	\$0.0598	\$0.0598	\$0.0583	\$0.05828	\$0.0595	\$0.0595	\$0.0595
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0546	\$0.0583	\$0.0583	\$0.0583	\$0.0608	\$0.0608	\$0.0608	\$0.0537	\$0.05370	\$0.0541	\$0.0541	\$0.0541
	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Total Calls Received by Kandela ¹	1,102	1,036	917	2,611	1,335	1,040	1,175	1,067	669	1,398	1,491	0
# Residential Enrollments	492	457	453	1,146	675	546	481	434	282	673	568	0
# Small Comm. Enrollments	11	20	13	32	20	26	11	16	18	20	6	0
# Residential Web Enrollments ²						2	47	71	39	694	550	0
# Small Comm. Web Enrollments						0	0	4	7	4	7	0
# EGSs ³	13	11	11	8	4	4	4	3	3	1	1	0
# EGSs Serving Residential	11	9	9	6	2	2	2	2	2	0	0	0
# EGSs Serving Small Comm.	0	0	0	0	0	0	0	0	0	0	0	0
#EGSs Service Both Res & Small Comm.	2	2	2	2	2	2	2	1	1	1	1	0
Residential Standard Offer Rate (\$/kWh)	\$0.0595	\$0.0614	\$0.0614	\$0.0614	\$0.0653	\$0.0653	\$0.0653	\$0.0657	\$0.0657	\$0.0657	\$0.07102	\$0.07102
Small Comm. Standard Offer Rate (\$/kWh)	\$0.0541	\$0.0535	\$0.0535	\$0.0535	\$0.0578	\$0.0578	\$0.0578	\$0.0634	\$0.0634	\$0.0634	\$0.07160	\$0.07160
	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Total
Total Calls Received by Kandela ¹	0											444,550
# Residential Enrollments	0											261,385
# Small Comm. Enrollments	0											15,759
# Residential Web Enrollments ²	0											4,224
# Small Comm. Web Enrollments	0											41
# EGSs ³	0											
# EGSs Serving Residential	0											
# EGSs Serving Small Comm.	0											
#EGSs Service Both Res & Small Comm.	0											
Residential Standard Offer Rate (\$/kWh)	\$0.07102											
Small Comm. Standard Offer Rate (\$/kWh)	\$0.07160											

¹ PECO does not track, by rate class, the calls transferred from its CSRs to Allconnect's CSRs ("referrals").

² As of April 2015, PECO no longer offers a web function for enrollment in the SOP. The "Enrollments" listed above are customers that were referred and agreed to be in the Standard Offer Program.

³ Until March 15, 2015, in order to participate in PECO's SOP, an EGS must agree to serve both Res. and Small Comm. Effective beginning 3/15/15, EGSs were given the ability to serve either Res. or Small Comm. or both.

August 2019: PECO changed vendors for the PSEC Referral Process. The effective start date for Kandela was 8/12/19 and the effective end date for Allconnect was 8/15/19.